

# RGVCU

Connection

July 1, 2021

# \*No Payment for 90 Days! Special terms and conditions. Subject to credit approval. Auto loan rates between 1.99%-18% APR. Loan rate may vary due to credit history, loan terms and other factors. \*90 Day No Payment to well qualified members. APR - Annual Percentage Rate. Promotional rate valid 5/1/2021-8/24/2021. See loan department for details.

### Helpful Steps.

### It'sMe247 (Online Banking)

All members will have to **re-enroll** in this service when you access it for the first time.

Username (4-5 digits): Your RGVCU Account Number (no leading zeros or last digit included on checks)

Passcode (8 digits): Last 4 numbers of your social security and four-digit birth year.

Example: Account Number # 0000**12345**0 | SS ### ## 1234 | Birthday 02/11/1900 Username: 12345

Passcode: 12341900

You will then be promoted to "Change my Passcode".

- •Important Do not save your password via your internet browser. Saving your password will prompt you to reset a new password every time you login.
- •If you click "Forgot Password" after re-enrollment, you will be prompted to answer your security questions and will be prompted to reset your password.

See page 2 for Helpful Step on our Mobile App and CU\*Talk.

### **Mailing Address:**

1221 Morgan Blvd., Harlingen, TX 78550

Main Phone Line: (956) 423-5792

Website: www.rgvcu.coop

Email: contactus@rgvcu.coop

CU\*Talk: (833) 328-0163

### **Business Hours:**

1221 Morgan Blvd. - **Harlingen** 4321 W. Expressway 83 - **Harlingen** 345 N. Williams Rd. - **San Benito** 

### Lobby:

M: 9:00a.m. - 5:00p.m. T: 9:00a.m. - 5:00p.m. W: 10:00a.m. - 6:00p.m. TH: 9:00a.m. - 5:00p.m. F: 10:00a.m. - 5:00p.m. SAT (Morgan): 9:00a.m. - 12:00p.m.

M-F: 7:30a.m. - 6:00p.m. SAT: 8:00a.m. - 12:00p.m.

### **Business Hours:**

7449 S. IH 69 - **Lyford** 117 E. Colorado Ave. - **Rio Hondo** 

### Lobby & Drive Thru:

M: 9:00a.m. - 5:00p.m. T: 9:00a.m. - 5:00p.m. W: 10:00a.m. - 6:00p.m. TH: 9:00a.m. - 5:00p.m. F: 10:00a.m. - 5:00p.m.

## Holiday Closures

Monday, July 5, 2021 Independence Day (Observed) Monday, September 6, 2021 Labor Day

### 2021 Scholarship Recipients

Congratulations to the following high school seniors!

**Araceli Guerra - Lyford HS** RGVCU Scholarship Recipient

Camille Lizada - Harlingen HS South Sue Bennett Scholarship Recipient

**Kelly Cash - Harlingen HS**Sonny Brazil Scholarship Recipient

Reanne Fraga - La Feria HS Leonard Leal Scholarship Recipient

### Helpful Steps.

### **Mobile App Now Available**

Our free updated mobile app is available for iOS and Android devices. Members can search RGVCU Mobile, RGVCU or RGV Credit Union via our playstore.

### CU\*Talk (Automated Telephone Banking)

- 1. Call (833) 328-0163
- 2. Enter your RGVCU Account Number
- 3. Enter your temporary PIN (last four #s of the primary Social Security number), then press #
- 4. You will be prompted to enter a new PIN, then press #
- 5. Confirm your new PIN

From this point forward, CU\*Talk will guide you through each step, depending on the transaction you wish to complete.

6. Please note your 3-digit suffix number will be either 000 (savings) and 091 (checking) To hear a brief tutorial about CU\*Talk press zero (0) and \* (star) to return to the main menu.

Contact RGVCU if you have any other questions or need further assistance.





\*Special terms and conditions. Rates shown are the lowest available.

Actual rate may vary due to credit history, loan terms and other factors.

APR - Annual Percentage Rate.

# Discover the money-saving benefits with your RGVCU Checking Account.

Start your journey		Is earning interest important to you?	Do you have a cell phone or look for deals when you shop?	Do you want a low cost account with basic benefits?
		Grande Checking	Valley Checking	Checkless Checking
R	Anywhere Banking Tools Online banking, mobile banking, bill pay, debit card and eStatement.	✓	~	✓
\$ \$	Check Options	Free Checks Seniors receive four (4) free boxes of checks per year (Limit of 1 box per quarter).	<b>Discounted Checks</b> Seniors receive checks at a discounted price.	<b>No Checks</b> Members cannot write a check from this account.
\$	Buyer's Protection and Extended Warranty <sup>1,2</sup> Items are protected for up to \$2,500 per item if theft or accidental breakage occurs during the first 180 days of purchase, using your BaZing checking account.	~	~	
	ID Theft Aid <sup>1,2,3</sup> Includes identity restoration & payment card resolution, personal identity theft benefit, credit monitoring & credit report, credit score & scoretracker, score simulator, and identity monitoring.	✓	~	
	Roadside Assistance Available 24/7 and free to use, up to \$80 in covered service charges.	✓	<b>~</b>	
	Health Savings Card Save money on prescriptions, eye exams, frames, lenses and hearing services.	✓	<b>~</b>	<b>~</b>
0	<b>Cell Phone Protection</b> <sup>1,2</sup> Receive up to \$600 per claim (\$1,200 per year) if your cell phone is broken or stolen.	✓	✓	
	Shop Local, Save Local with BaZing Savings Local discounts and national retailer deals to save you money on shopping, dining, travel & more.	✓	~	~
	\$10,000 Travel Accidental Death Coverage <sup>3</sup> Peace of mind for the unexpected.	✓	<b>~</b>	
6%	Great Interest on Your Checking Balance Our best checking rate when you maintain an average daily balance of \$100.	<b>✓</b>		
	Safe Deposit Box Rental \$5.00 off Safe Deposit Box Rental.	<b>~</b>		
1 Subject to the terms and conditions detailed in the Guide to Benefits. 2 Insurance products wer. NOT A DEPOSIT. NOT RESERVLY INCLIRED. NOT AN OBLIGATION OR GUARANTEED BY THE CREDIT UNION, ITS AFFILINES, OR ANY COVERNMENT ACENCY. 3 Identify and credit monitoring require additional activation for monitoring to begin.		\$6 monthly fee.	Only \$4 per month.	No monthly fee when you enroll in eStatements; otherwise \$2.

### **Privacy Policy**

The Privacy Policy is now available on our website under the "About" tab. This notice can be mailed upon request. For more information please contact RGV Credit Union.